Law Firm Managed Services

CURATED SUITE OF PRODUCTS AND SERVICES FOR A FIXED FEE, RECURRING PAYMENT

Premiere Technology	Tailor-Made	Expert Support	Cost Savings
Utilize a wide variety of best-in-class technology when your case demands it	Leverage a custom solution designed specifically to meet your process requirements	Access a deep bench of specialized experts that can supplement your team as needed	Achieve significant savings and complete visibility into your spend through predictable pricing and cost recovery

Challenges We Address

Today's various ever-evolving technology solutions result in growing data populations and data types, which lead to data security risks, unforeseen costs, and a wide range of other challenges for many of today's law firms. For starters, many firms are operating with over-burdened internal teams and/or lack the scale to handle the end-to-end ediscovery process effectively, especially for large and fast-moving matters that suddenly create a surge in activity. Second, several firms are still using legacy ediscovery software tools that work poorly and, in some cases, are no longer supported by the developers. In addition, with such a wide variety of new and emerging data types in today's world, there is also a need to stay up to date with the latest and greatest tools. This leads to a time-consuming, perpetual search for the best-in-class tools that come with hefty price tags and maintenance requirements. Third, in recent years firms have discovered that they are prime targets for cyber criminals, which is amplified when it comes to ediscovery because many firms work with various co-counsel, litigation consultants, and ediscovery support vendors creating a challenge of geographically dispersed data outside their firewall. Fourth, there is a wide margin for error around ensuring teams are preserving and collecting data in a defensible manner, running any risks of spoliation, properly documenting their processes, and vulnerable to quality control issues. Finally, the general lack of transparency around cost within the space makes it challenging to accurately budget and get a clear sense of overall ROI through cost recovery.

Benefits We Provide

Lighthouse Managed Services provide your firm with the technology and services to meet your needs as well as access to metrics and experts when you want, for one predictable price. We work with you to create a customized playbook that outlines specific processes for the ediscovery workflow so that you understand how to efficiently and effectively navigate each stage of ediscovery. This playbook is accompanied by in-person educational sessions, ongoing technical support, and technical training resources to make sure you and your team are comfortable with each of your roles in the workflow.

> "Lighthouse has an impressive track record as a leading provider of ediscovery managed services. We evaluated the offerings of many ediscovery services companies and were impressed with Lighthouse's people and processes, their commitment to data security, and overall quality."
>
> Ty Dedmon, Partner and Chair of the eDiscovery Committee at Bradley Arant Boult Cummings

LIGHTHOUSE

BENEFITS

We provide end-to-end data management services – from initial preservation through search, analysis, review, and production – delivered by a team of experienced professionals. Our services include:

- **Best-in-Class Technology** — Leverage a wide variety of the latest and greatest technologies including Relativity, Nuix, Brainspace, Equivio, Ipro, and Lighthouse's proprietary technology such as Spectra and the SmartSeries when you want.

- **On-Demand Expertise**— Gain unprecedented access our Service Delivery, Advisory, Office 365, Focus Discovery, IT, Product Development, and other legal and technology experts.

- **Ultimate Flexibility** — Pick the technology and services that meet your needs and we will bundle it into one reoccurring price.

- **Predicable Pricing Model** — Get the best pricing available in one recurring, fixed fee for the ultimate cost savings and transparency.

- **Cost Recovery Program** — Receive matter-specific metrics that your team can leverage to recoup cost.

> "We are going on year three of our Managed Services partnership with Lighthouse and have found their commitment to service and quality unparalleled. Lighthouse is a thought leader on issues of data security and technology, and more importantly, leverages that knowledge and expertise to the benefit of its clients. Lighthouse's Managed Services program not only standardizes and improves internal law firm processes – it empowers firms with the ability to provide premium class electronic discovery services while actually lowering the cost of such services to law firm clients."
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> Laura Marquez-Garrett, eDiscovery, Technology and Strategy Team Chair, Lane Powell PC

Summary

With Lighthouse Managed Services we will partner with you to develop a tailored solution designed specifically to fit your ediscovery process requirements as well as provide the peace of mind that it will scale with your growing needs, all for the best available price.

About Lighthouse

Lighthouse provides software and services to manage the increasingly complex landscape of enterprise data for compliance and legal teams. Lighthouse leads by developing proprietary technology that integrates with industry-leading third-party software, automating workflows, and creating an easy-to-use, end-to-end platform. Lighthouse also delivers unique proprietary applications and advisory services that are highly valuable for large, complex matters, and a new SaaS platform designed for in-house teams. Whether reacting to incidents like litigation or governmental investigations, or designing programs to proactively minimize the potential for future incidents, Lighthouse partners with multinational industry leaders, top global law firms, and the world's leading software provider as a channel partner.

Connect with us to see how Lighthouse can best support you.

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