

Chat eDiscovery

UNRIVALED CHAT MESSAGING PROCESSING AND REVIEW SOLUTION

Restores informational context of disaggregated chat streams

Locates and re-assembles chat message fragments from multiple sources into a complete message thread.

Message-level deduplication reduces chat message data by up to 90% before review

Unique pre-processing data reduction capability provides substantial savings in cost and data size.

Allows reviewers to focus on only the relevant data

Reviewers can reduce reviewable data up to another 9% by suppressing “noise” such as disclaimers, joining/leaving notifications, and other system events.

Chat eDiscovery is a comprehensive chat message processing and review solution, which allows rapid, efficient, and complete review of chat data in any format, from multiple sources. It combines unmatched innovation with a deep understanding of the particular challenges associated with chat messaging to deliver the only solution you will want to rely on for review of instant message and chat communications.

Challenges We Address

Technology is rapidly evolving, which is driving companies and their employees, partners, clients, and vendors increasingly use chat messaging for critical and important real-time communications. With this trend comes a corresponding need to collect and review these communications in response to investigations, litigations, and government inquiries. However, the nature of this data poses substantial challenges to rapid, complete, and cost-effective review. Unlike e-mail and other types of ESI, chat data is created in a variety of formats, and kept in various repositories. There is no standard for chat archiving, and currently available eDiscovery processing solutions often fail to correctly process this type of data, deduplicate it, and efficiently prepare it for review.

eDiscovery teams have had to rely on generic and incomplete schemes for handling chat data. These are invariably suboptimal, repurposed, and cobbled-together, and are ultimately difficult to use, inefficient, and unreliable.

“Using Chat eDiscovery we have significantly reduced the volume of messages needing review.”

Global Financial Institution

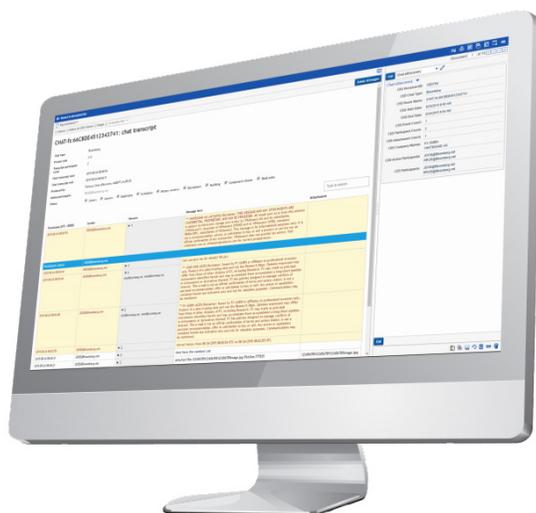
Benefits We Provide

Chat eDiscovery is an unrivaled, comprehensive, chat message processing and review solution. Chat eDiscovery’s innovative message level granularity approach to chat message processing reflects an unmatched depth of understanding of the complexities of this unique data type, and the challenges it poses for review. This message level granularity allows Chat eDiscovery to process any data type, from any source, and comprehensively defragment (restore context), and massively deduplicate data at the message level. Once that is complete, the tool chronologically delivers the integrated and threaded chat messages for review in Relativity, where reviewers

have access to complete and intuitive reporting, dynamic searching, and message filtering.

FEATURES & BENEFITS:

- **Parses any messaging format, from any archiving or journaling system** — Review messages from any chat platform, including Thomson Reuters Messenger, MindAlign, Interchange, Microsoft Lync/Skype for Business, Yahoo, MSN, WhatsApp, WeChat, or Google Hangouts, whether it resides in Bloomberg Vault, ZL Unified Archive, OpenText, Symantec Enterprise Vault, HP Autonomy, or Vantage repositories.
- **Substantial time and cost savings by reducing data set size during pre-processing** — Reduce the data needing review by up to 90%, even before it gets to your review platform.
- **Dynamic filtering of “noise” further reduces reviewable data up to another 9%** — Reviewers can suppress system events such as disclaimers and joining/leaving notifications preserved in the data set, allowing them to quickly hone in on the most critical information.
- **Seamlessly integrated with Relativity** — Chat viewer plugin within the familiar Relativity interface enables the dynamic review of chat transcripts quickly and easily with minimal training.
- **Consulting by subject matter experts** — Our experts with a deep understanding of chat message challenges are here to help you efficiently handle chat messages and can generate summary reports of essential case details and visualization of data relationships to tell the story of your data intuitively.



Summary

Chat eDiscovery allows you to easily integrate the only complete and reliable review solution that addresses the challenges posed by chat messaging into your existing workflows. Chat eDiscovery smoothly, reliably, and efficiently pre-processes any chat messaging data, and with revolutionary message-level deduplication, massively reduces and intuitively simplifies your chat message review.

About Lighthouse

Lighthouse simplifies the complexities of ediscovery and information governance by the use of our intuitive technology solutions and comprehensive service offerings. Through our best-in-class expertise, Lighthouse stands apart as a leader in industry best practices and workflows. Our proactive, high-touch approach has enabled us to build enduring partnerships with the most respected corporations and law firms around the globe. For more information, visit lighthouseglobal.com.

Contact us to find out what Lighthouse can do for your business.

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