

Reliable, consistent collection services, no matter the size, location, or platform

Reliable experts

Trusted experts with proven track records in handling complex collections.

Modern methods

Utilize the latest techniques for emerging device, data source, and encryption challenges

Reduced spend

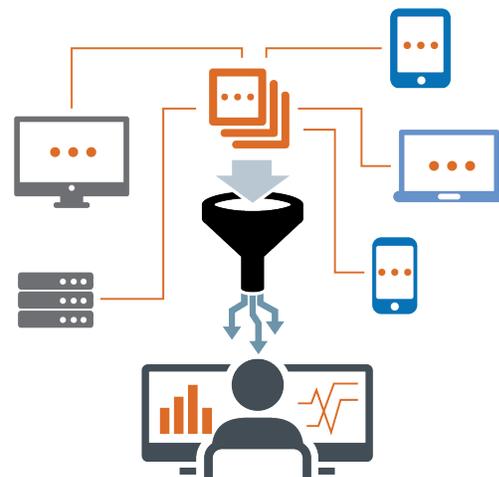
Leverage targeted, efficient workflows to reduce overall spend

Increased defensibility

Deep expertise and alignment with leading practices to ensure a defensible process

Challenges We Address

The ever-growing variety of data sources to preserve and analyze are challenging litigants in new ways when it comes to ediscovery collection projects. Encrypted endpoints, mobile devices, ephemeral messaging, social media, cloud storage repositories, archiving platforms, enterprise messaging, source code, wikis, and collaboration platforms are just the tip of the iceberg. In the ordinary course of business, many projects require rapid turnaround times that regularly span disparate geographic locations and time zones. Any shortcomings or mistakes that occur during the collection phase can cause cascading issues during the rest of the ediscovery process. Preservation and collection failures can also result in costly disputes with opposing counsel, and may even result in sanctions. In short, today's increasingly complex collection projects demand a team, tools, and methods built for the 21st century.



Benefits We Provide

To confront the latest ediscovery collection challenges, Lighthouse offers several services to fit your needs. We have extensive experience addressing a broad array of data sources, technical variables, geographic locations, and logistical constraints that often underlie today's collections projects. For example, our team regularly leverages expedient and cost-effective remote collection methodologies to shorten turnaround times and control costs. We are committed to providing rapid response, clear communication, and actionable results to you and your team. Our battle-tested best practices and deep expertise allow you to establish credibility with your litigation adversary or regulatory agency, as well as with the court.

SERVICES

- **Full-Service Collection** – Our in-house team performs collections onsite at the client location, or custodian devices can be shipped to our secure labs. This approach offers maximum certainty and legal defensibility, while minimizing the resource commitment needed from your IT teams.
- **Remote Collection** – This cost-effective alternative works especially well with geographically dispersed custodians such as sales representative custodians. A remote collections approach provides you with a flexible option that minimizes work disruption for custodians. Lighthouse sends forensically prepared and encrypted external hard drives directly to the document custodians. These collection drives contain the necessary data collection software tools for the relevant data sources. Our team will either remotely connect to the custodians' computers to perform the collection and complete all documentation, or the custodians can conduct the collection themselves, using a preconfigured software file.
- **Directed Self-Collection** – Our experts consult with your IT personnel to develop and document an appropriate methodology for each matter's unique requirements. This solution enables your IT staff (or the custodians themselves) to perform the bulk of the work, thereby reducing collection costs while ensuring that any subsequent testimony needs can be handled by our experts. In addition, we provide routine training to IT staff, or we personally supervise the collections.
- **Cloud Collaboration Platforms** – Keeping up with SaaS data sources such as Slack and Teams is challenging because these platforms introduce new troves of discoverable information that require specialized workflows. We've streamlined the collection and post-collection processes needed to handle these data sources to ensure comprehensive collections, ease-of-use, and flexibility during review, as well as defensibility during production. Lighthouse also offers configurable chat transcript unitization, where we take the upfront step of marrying all modern attachments, also known as cloud-linked documents, to parent chat messages so that they don't appear missing in downstream steps.
- **Mobile Device Collection** – Our team can collect evidence from any mobile device, including every make and model of tablets and smartphones. We use licensed, industry-leading software solutions, and our team members have significant experience with investigations and analysis involving mobile device forensic artifacts.
- **Unique and Uncommon Data Source Collection** – We regularly handle the preservation of "atypical" data, managed through our forensics lab processing workstations that run Windows, Mac, and numerous types of Linux installations. We frequently handle assignments involving document management systems; SharePoint; various proprietary and commercially available databases/wikis and archiving systems; a variety of cloud sources including Google Docs, Gmail, Box and Dropbox, Facebook, Twitter, and LinkedIn; and many chat sources such as Bloomberg and Skype.

Summary

Partner with Lighthouse to navigate the challenges and concerns that arise from today's complex ediscovery data collections challenges. Our team of legal and technology experts can guide you through each phase of the process, allowing you to save both time and money, while ensuring you are leveraging a defensible approach.

Connect with us to see how Lighthouse can best support you.

(206) 223-9690 | lighthouseglobal.com | info@lighthouseglobal.com

© Lighthouse. All rights reserved. Lighthouse is a registered trademark of Lighthouse Document Technologies.

